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User Guide for DIB-1500













This user's guide contains the product warranty certificate.

Be sure to read this user's guide carefully before use.

-120V 60Hz



www.CleanSenseBidet.com

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THIS UNIT WAS MANUFACTURED FOR HOUSEHOLD USE ONLY. READ ALL OPERATING INSTRUCTIONS BEFORE INSTALLATION.

#### Notes

- 1. This product should be installed according to this manual.
- 2. Please read this manual carefully and install properly.
- 3. Please save this manual and place in an easily accessible location.
- 4. Do not attempt to service this appliance yourself. Doing so could void warranty.



### O 1. Safety Instructions

#### READ ALL INSTRUCTIONS BEFORE USING

#### **IMPORTANT SAFEGUARDS**

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

#### INSTALLATION

- In the case 120V 60Hz: Power supply must be a 15Amp GFCI outlet.
- The electrical cord is a minimum of 3ft. long.
- The electrical cord must be connected to a GFCI outlet.
- The GFCI outlet should be 1ft. above the floor.
- Install only in well-ventilated areas to avoid excess humidity.
- Do not install in narrow toilet stalls or in shower stalls.
   Install only where direct contact with water is minimized.
- Do not install near any heat source.
- Avoid using extension cords if possible. Consult with a certified electrician where extension cords are necessary.

#### DANGER - To reduce the risk of electrocution:

- Do not use while bathing.
- 2 Do not place or store product where it can fall or be pulled into a tub or sink.
- 3 Do not place in or drop into water or other liquid
- On not reach for a product that has fallen into water. Unplug immediately.

### WARNING - To reduce the risk of burns, electrocution, fire, or injury to persons.

- Close supervision is necessary when this product is used by, on, or near children or those with limited mobility.
- 2 Use this product only for its intended use as described in this manual.
- **3** Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- **5** Keep the cord away from heated surfaces.
- **6** Never use while drowsy.
- Never drop or insert any object into any opening or hose.
- On not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered
- Onnect this product to a properly grounded outlet only. See Grounding Instructions.
- When using for the first time, please follow all instructions.

#### SAVE THESE INSTRUCTIONS

### O . Safety Instructions

#### **GROUNDING INSTRUCTIONS**

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

### DANGER - Improper use of the grounding plug can result in a risk of electric shock.

When repairing or replacing the cord or plug, do not connect the grounding wire to either flat blade terminal. The wire with insulation, having an outer surface that is green with or without yellow stripes, is the grounding wire. Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

Grounded cord-connected products, rated 15 A or more, intended for use on a nominal 120 V supply circuit. This product is for use on a nominal 120 V circuit, and has a grounding plug that looks like the plug illustrated in Figure 1(A). A temporary adapter, which looks like the adapter illustrated in Figure 1(B) and (C), may be used to connect this plug to a 2-pole receptacle as shown in Figure 1(B), if a properly grounded outlet is not available.

The temporary adapter should be used only until a properly grounded outlet, Figure 1(A), can be installed by a qualified electrician. The green tab, nut, or other connector extending from the adapter must be connected to a permanent ground, such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.

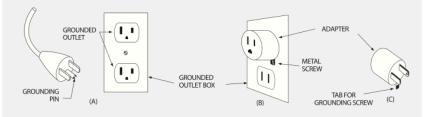


Figure 1.

### **02**.Product Characteristics

#### Continuous Warm Water Supply

Enjoy continuous warm water throughout the wash cycle.



Enema Wash

Soft but powerful water wash for added cleansing benefit.

CAUTION should be used when using enema wash.



#### Bubble Wash

Aerated water wash adds cleaning comfort.



#### Massage

Nozzle moves back and forth for massage effect.



#### Pulse

Pulse wash repeatedly cycles from weak to strong.



#### Deodorization Function

Helps eliminate odor in the bathroom.



#### Energy Saving Function

Two energy saving modes, automatic and manual.



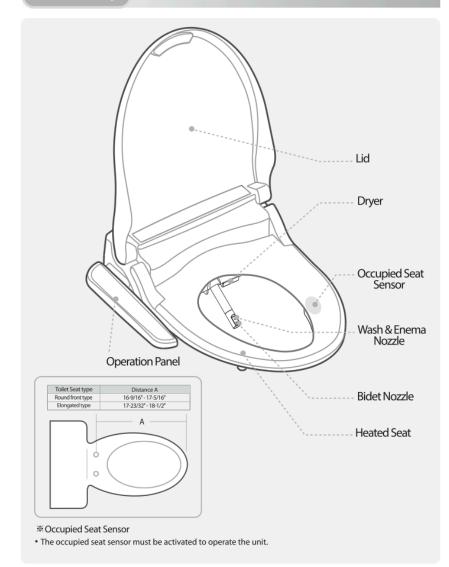
#### Child Settings

Specialized nozzle position and water pressure for children.



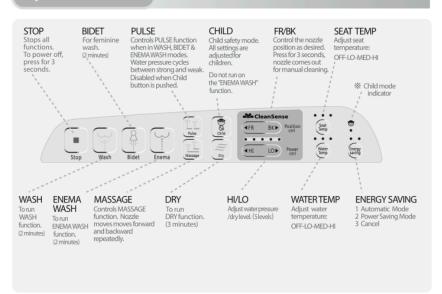
### 03. Designation of Each Component

### Main Body

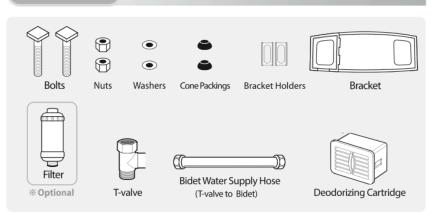


### 03. Designation of Each Component

#### **Operation Panel**



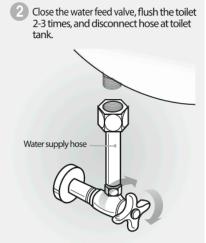
#### **Accessories**

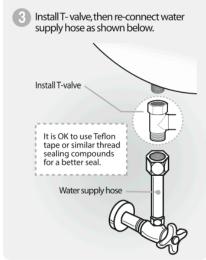


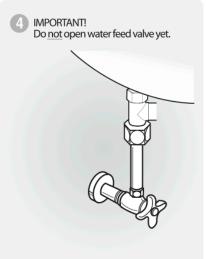
### 04.Installation

#### **Order of Installation**

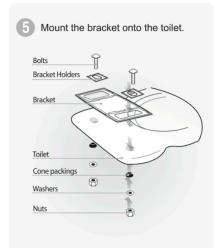




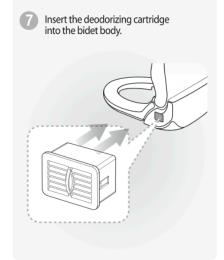


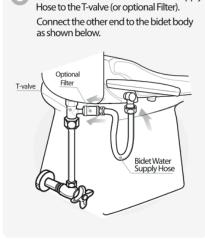


### 04.Installation





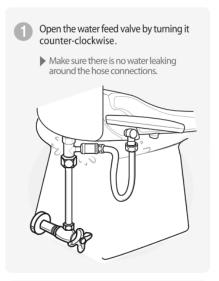




Connect one end of the Bidet Water Supply

### 05. Trial Operation

### **Order of Trial Operation**







### 06. How to Use the Product

#### **Basic Operation Method**



Be sure to sit on the seat sensor. If the sensor is not 'occupied', bidet seat functions will not operate.

Deodorizing function starts automatically,



#### Press WASH, BIDET, ENEMA WASH buttons.

- Selected functions can be used as desired with the following exceptions:
  - · When selecting ENEMA WASH function, MASSAGE function cannot be used.
  - · When selecting CHILD WASH function, ENEMA function cannot be used.
- Clean Sense's specialized water spray in ENEMA WASH function enters the rectum.
- ▶ After WASH/BIDET WASH function, dryer starts automatically.

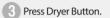






Bidet

Enema



- Dry function lights are illuminated. (5-levels)
- Dryer operates for 3 minutes.
- Drying will be improved if you wipe moisture lightly before operating drying function.



#### 4 Press the STOP Button.

All operations will stop.



Stop

#### MASSAGE WASH

- ▶ When pressing the MASSAGE button, the nozzle location will move back and forth to wash a wider area.
  - · When selecting MASSAGE function, ENEMA WASH function cannot be used.



#### 6 PULSE WASH

▶ When pressing the PULSE button during the operation of WASH/BIDET WASH and ENEMA WASH, water pressure will alternate between HI/LO levels for a smooth pulsating wash.



#### Water Pressure Control

- Pressing HI/LO button enables the control of water pressure.
- If the water or screen filters become blocked, it may cause low water pressure. Regularly check the water and screen filters for foreign material.



#### 8 Nozzle Position Control

Nozzle position can be controlled by pressing FR/BK.



### .How to Use the Product

#### **Basic Operation Method**

#### 9 CHILD Function

- All settings are adjusted for child.
- Nozzle moves forward more than adult wash.
- Water pressure is weaker than adult wash.
- Seat temperature is set at lower than adult setting.

Child Function is on when illuminated







#### 12 ENERGY SAVING Function

#### Automatic Energy Saving Mode

When the button is pressed once, it enters into Automatic Energy Saving Mode. (Yellow LED lamp is illuminated.)

When bidet seat is occupied, it adjusts to the LO setting, and then returns to the automatic saving mode when seat is unoccupied.

#### Learning Energy Saving Mode

When the button is pressed twice, it enters into Learning Energy Saving Mode. (Green LED lamp is illuminated.)

When the button is pressed three times, the ENERGY SAVING MODE will be turned off.

#### SEAT TEMPERATURE Control

- ▶ Pressing the SEAT TEMP CONTROL button adjusts the temperature of the seat. ROOM TEMP - LO - MED - HI
- ▶ If the seat temperature reaches 93°F or more, the Seat Temperature Indicator turns RED, otherwise it remains blue.





#### WATER TEMPERATURE Control

▶ Pressing the WATER TEMP CONTROL button adjusts the temperature of the water. ROOM TEMP - LO - MED - HI



#### 13 Deodorizing function

- When sitting on the seat, the deodorizing function starts automatically.
- Deodorizing function can be controlled using the following methods:

While holding the STOP button, press the WATER TEMP button once. Deodorizing fan will rotate at slow speed during and after use of the bidet.

While holding the STOP button, press the WATER TEMP button twice. Deodorizing fan will rotate at a slow speed during use of the bidet, and at high speed after use.

While holding the STOP button, press the WATER TEMP button three times. Deodorizing fan will rotate at high speed during and after use of the bidet.

After use of the bidet, the deodorizing function operates for one minute.

#### 14) Manual Nozzle Cleaning

- ▶ While not occupying the bidet seat, press and hold the WASH button for 3 seconds. The nozzle will move to its fully extended position, so it may be cleaned easily. It will return to its normal position after 2 minutes.
- To manually retract the nozzle, press the STOP button. The nozzle will return to its normal position, and begin the self-cleaning operation.



Please feel free to contact us if you have any questions regarding the functions or features of this bidet seat.

Email: service@cleansensebidet.com

Tel: 1-800-681-0753 (inside US/Canada) or +1 360-681-0753



- 1. After enema wash, be sure to eliminate all water from rectum.
- 2. If the concentrated water stream of the Enema Wash is not pointing to the center of posterior, it may cause discomfort.
- 3. Initial use of the Enema Wash may cause bleeding and/or discomfort in those with anal conditions.
- 4. Excessive use of the Enema Wash may aggravate constipation.

### 07. User Settings

: Seat Switch 'Off' Status		: Seat Switch 'On' Status		$ \blacksquare : Regardless  of  On / Off $				
No	Function	Seat Status	Switch Operation		Desci	ription		Initial Status
1	Automatic Massage Preset/Release	0	Press MASSAGE button for 3 sec or longer, while not occupying the seat (Same for release)	When pressing WASH, BIDET button, MASSAGE will operate automatically even if not pressing the MASSAGE button		CANCEL		
2	Automatic Pulse Preset/Release	0	Press PULSE button for 3 sec or longer, while not occupying the seat (Same for release)	When pressing WASH, BIDET ENEMA WASH button, PULSE will operate automatically even if not pressing the PULSE button.			CANCEL	
3	Operating Signal Cancel	•	Press MASSAGE for 3 sec.	Use when turning off the beeping noise			Operating Signal is turned on	
4	Selecting the operating time of WASH, (BIDET, ENEMA WASH) and DRY	•	Press 'Backward' and 'Lo' buttons for longer than 3 sec.	Using Hi/Lo button, select the desired washing time.  Hi Lo  SM 3M 2M 1M 30S  Using Forward/Backward button, select the desired drying time  Forward Backward  Backward  Market Backward  Backward  Market Backwa		Washing 2 Min. Drying 3 Min.		
	Tip. If v	ashing tir	me is set to 3 minutes or lond	ger, sitz bathi	ng will l	oe possil	ble.	
5	Selecting the speed of deodorizing fan:	•	While pressing the STOP button, press the Water Temp button	Press the	Water Tethe desir	emp buttered speed	on	High speed while seated, High speed while unseated.

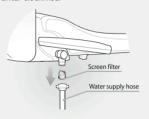
No	Function	Seat Status	Switch Operation	Description	Initial Status
6	Saving the washing water pressure /nozzle position	0	Pressing WASH button for 3 sec.during the operation of WASH	Even if another user selects different pressure and position, when the user gets off the seat, settings will automatically return to the presets.	Water pressure 3 steps Nozzle 3 steps.
7	Saving the bidet water pressure and nozzle position	0	Pressing BIDET button for 3 sec during the operation of BIDET	Even if another user selects different pressure and position, when the user gets off the seat, settings will automatically return to the presets.	Water pressure 3 steps Nozzle 3 steps.
8	Saving the Enema Wash water pressure and nozzle position	0	Pressing Enema Wash button for 3 sec during the operation of Enema Wash	Even if another user selects different pressure and position, when the user gets off the seat, settings will automatically return to the presets.	Water pressure 3 steps Nozzle 3 steps.
9	Initialization	•	Press STOP button for 5 sec.	Returns all functions to initial state.	



## 08. Maintenance & Cleaning

#### Cleaning Water pipe filter

- Close the water feed valve by turning it clockwise.
- Disconnect the water supply hose. Take the screen filter out and clean it with a soft brush. (e.g. toothbrush)
- Return screen after cleaning and reconnect the water supply hose.
- Open the water feed valve by turning it counter-clockwise.



#### Cleaning Nozzle

- Press WASH button for 3 seconds while not occupying the seat. Nozzle will move forward and stop for 2 minutes.
- Clean the nozzle with an unused toothbrush or other soft clean brush. Press the STOP button. Nozzle will return to its normal position.



#### Cleaning Bidet Body

- Exterior surface of bidet is made of a plastic material, which may be damaged by stiff scrubbers, chemicals, etc.
- Wipe the surface with a soft, damp cloth which has been wrung out completely. Do not spray water directly onto the surface of the bidet.
- Clean the body only after removing the power plug from the outlet. Make sure no water splashes the power plug or outlet.
- On't touch the power outlet with wet hands. This creates a risk of electric shock.



#### Draining Hot Water Tank

- Remove the power plug from the outlet.
- Close the water feed valve by turning it clockwise.
- Press and hold the release button on the side of the main body until water stops draining.



#### Maintenance during winter season

When bidet seat is not used for an extended period of time, either:

Leave unit plugged in and turned on OR Unplug and drain the unit





#### Do not throw away

We are committed to protect the environment.

Please help us by disposing of this product in a responsible way when it reaches the end of its service life, to prevent certain substances contained in electric and electronic products from harming public health or the environment. The symbol means that the products may not be thrown away with other household waste: at the end of its service life, it may be taken at no charge to you to the waste-collection centers provided for the purpose by the authorities in your country.



### **09**. Before Requesting Repair

#### \* Please try the following solutions before requesting product repair.

Issue	Solution
Unit is not working	<ul><li>Make sure the unit is plugged in.</li><li>Make sure there is power at the outlet.</li></ul>
Water doesn't spray from nozzle	<ul> <li>Turn on water supply.</li> <li>Turn on water feed valve.</li> <li>Check nozzle for blockage.</li> <li>Make sure connection hose is not bent.</li> </ul>
Water pressure is low	<ul><li>Make sure screen filter is clean.</li><li>Set water pressure to a higher level.</li></ul>
Water is not warm enough	<ul> <li>Check if temperature is set to "OFF" or "LOW", or in ENERGY-SAVING or CHILD modes.</li> </ul>
Seat is not warm enough	<ul> <li>Check if temperature is set to "OFF" or "LOW", or in ENERGY-SAVING or CHILD modes.</li> </ul>
Enema wash is not functioning	• Make sure CHILD mode is off.
Water drips into toilet bowl.	<ul> <li>Remove and reattach mounting plate bracket on toilet.</li> <li>See page 12, #5 and #6 for details.</li> </ul>

# **CleanSense**

### 10. Product Specifications

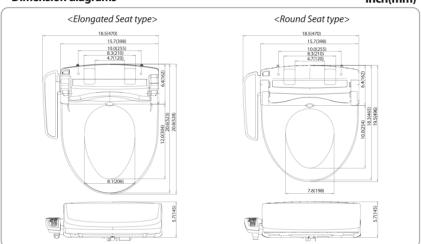
Item			DIB-1500
Rated Voltage			AC 120V,60Hz
Max. Consur	mption Po	wer	1270W
Power Cord	Length		3 ~ 4 ft
Water Press	ure		9.9 ~ 106.6 psi
		Wash	0.16 gal / min
	Volume	Bidet	0.16 gal / min
Wash		Enema Wash	0.16 gal / min
vvasn	Water Pres	sure Control	5-Step Control
	Temp.	Control	Room Temp-Lo-Med-Hi
	Safety	Device	Temp. Fuse, Thermo Switch
Heated	Temp.Control		Room Temp-Lo-Med-Hi
Seat	Safety	Device	Temp.Fuse
Dry	Temp.	.Control	Room Temp-Lo-Med-Hi
Dry	Safety	Device	Temp. Fuse, Bi-metal
Deodorization		n	Catalytic Deodorization
Product	Elongated		18.5" X 20.8" X 5.7"
Dimensions	Round		18.5" X 19.5" X 5.7"
Product Wei	t Weight Elongated Weight] Round		10.6lb [17.3lb]
[Gross Weigl			10.5lb [17.1lb]

### Functions

	Function	DIB-1500	
Wash/Dry Function	Wash	•	
	Bidet	•	
e E	Enema Wash	•	
<u>&gt;</u> ∓	Aerated Wash	•	
5	Dry	•	
Nas	Deodorization	•	
	Pressure Booster Pump	•	
e e	Automatic Energy Saving	•	
뎔	Learning Energy Saving	•	
로	Massage	•	
JQ.	Pulse	•	
ပ္ပ်	Instant heating	•	
ŧ	Warm Seat	•	
nie.	Soft-closing Lid	•	
Convenient /Comfort Function	Detachable Main Body	•	
ŏ	Child Settings	•	

#### Dimension diagrams

#### inch(mm)



### 12. WARRANTY INFORMATION

#### **Bidet Seat 1-Year Limited Warranty**

(For Customers in the United States)

- 1. All warranty service will be provided by our Factory Service Center.
- 2. Warranty covers any part of the bidet seat which fails due to a defect in materials or workmanship.
- 3. During this *limited one-year warranty*, we will also provide, *free of charge*, all labor and related service to replace the defective part.

Product Name		Warranty Period	
Model Name		One (1) year since the date	
Date Purchased	Date Purchased		
SER.No.		— purchased	
Customer's	Name	9	
Address	Tel.No		
Distributor's	Name	2	
Address	Tel.No	D.	

#### What CleanSense Bidet will not cover:

- · Service trips to your home.
- · Improper installation, delivery or maintenance.
- Failure of the product due to abuse, misuse or use for other than the intended purpose.
- · Use of the product for commercial purposes.
- · Damage caused after delivery.
- · Damage to the product caused by accident, fire, floods, or acts of God.
- · Incidental or consequential damage caused by possible defects with this product.

EXCLUSION OF IMPLIED WARRANTIES - Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by our Factory Service Center is not available, you may be responsible for a trip charge or you may be required to bring the product to an authorized service facility for service. The warranty excludes the cost of shipping to a service facility.

#### Mail or email this warranty form to:



Tel: 1-800-681-0753 Email: info@cleansensebidet.com www.CleanSenseBidet.com